

Nevada Regional Medical Center  
**BOARD OF DIRECTORS**  
**January 6, 2026**

**Members Present:** Cindy Thompson, Mandy Barnes, Seth Barrett, Brian Leonard, Aimee Meyer, Jayne Novak, Geoff Stewart, Jason McCormick, Dr. Sohm

**Members Absent:** Mike Brown, Dr. Candice Moore

**Others Present (Internal):** Dan Given, Interim CFO; Holly Bush, COO; Christi Keating, CNO; Michelle Bruner, Clinics Director; Kylie Bruner, HR Manager; Tim Wilson, Quality Director; Jennifer Eaton, EA

**Others Present (External):** Marvin Knoche(departed 6:45pm); Joe Wilson(departed 6:50pm); John Shorten; Tina Trotter; Lillie Pitts-Wingate

Topic	;	Action & Follow-Up
<b>Call to Order</b>	Mrs. Thompson called the meeting to order at 5:20 p.m. and noted that a quorum was present. No conflicts of interest were disclosed.	
<b>Celebration of Good Things</b>	Tree of Shining Memories Naming Ceremony went very well. Mr. Leonard read a positive patient comment about their recent care. Official welcome to Dan Given, interim CFO.	
<b>Approval of Minutes</b>	<i>Reports and minutes of the following meetings were provided in the packet for review:</i> <ul style="list-style-type: none"> <li>Board of Directors – November 25, 2025</li> </ul>	The minutes approved upon a motion made by Jayne Novak and second by Seth Barrett.
<b>Public Comment from those registered</b>	None.	Informational.
<b>CEO Report</b>	<i>CEO Report – Mr. McCormick provided the following highlights:</i> <ul style="list-style-type: none"> <li>Policy #112: Community Relations. Provided interpretation &amp; noted compliance. Would like to see continued collaboration with local hospitals regarding services, providers, etc. Will engage in more grant writing opportunities through the TORCH program.</li> <li>Hospital District update: petitions were submitted to the clerk on 12/30/25. Over 1400 signatures were obtained. There is a public hearing in the commission office on Feb 3<sup>rd</sup>. Will work to add additional content on the website and other platforms as well as future meetings, etc to further educate prior to the election. Will get PAC formed.</li> <li>Business office will start performing in-house collection process over next couple months to better serve patients with billing questions.</li> <li>Discussed recent press regarding the City of Joplin. Will draft press release for our community.</li> </ul>	Informational.
<b>COO Report</b>	<i>Mrs. Bush gave a review of Ancillary areas –</i> <ul style="list-style-type: none"> <li>Wanted to thank board members for coming in to serve staff the holiday meal.</li> <li>Did see some reductions in volumes due to holidays and providers being off.</li> <li>Had state surveyors back yesterday. All went well.</li> <li>Have begun onboarding of the Chronic Care Management patients from Chartspan.</li> <li>Met with an Accountable Care Organization; exploring other options to consider. This program works to support population health &amp; shared savings reimbursements.</li> <li>340B rebate program changes that were scheduled to start this year have been halted at this time. Will continue to monitor.</li> </ul>	Informational.
<b>CNO Report</b>	<i>Mrs. Keating shared the following:</i> <ul style="list-style-type: none"> <li>Shared positive changes in ED patient satisfaction scores. Very proud of their hard work.</li> </ul>	Informational.

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	<ul style="list-style-type: none"> <li>Continued focus on several performance improvement initiatives.</li> <li>Melissa Gould has assumed the role of the Stroke Program Coordinator. She will work to get this program up and going.</li> <li>Nursing skills fair held December. Went very well.</li> <li>Reviewed nursing goals for 2026.</li> </ul>	
<b>HR Report</b>	<p><i>Ms. Bruner reported the following:</i></p> <ul style="list-style-type: none"> <li>Reviewed the November dashboard.</li> <li>Employee evaluations have been mostly completed.</li> <li>Uploading &amp; auditing the 2026 benefit elections for the new year.</li> <li>Updated wage scales have been finalized.</li> <li>Will roll out a new employee engagement survey during first quarter.</li> </ul>	Informational.
<b>Clinics Report</b>	<p><i>Mrs. Bruner shared the following:</i></p> <ul style="list-style-type: none"> <li>Reviewed clinic volumes, stats &amp; referrals.</li> <li>Updated signage on NowCare door &amp; waiting areas to distinguish walk-in vs. established care.</li> <li>Dr. Zabiega started providing Neurology services; Dr. Tabora will start 1/19 for Child Psychiatry.</li> <li>Uptick in flu cases recently.</li> <li>Nevada Medical Clinic surveyor arrived today for their planned survey.</li> </ul>	Informational.
<b>Quality Report</b>	<p><i>Mr. Wilson reviewed the following:</i></p> <ul style="list-style-type: none"> <li>HCAHPS scores review.</li> <li>Interqual review process for medical necessity has been going well.</li> </ul>	Informational.
<b>Marketing Report</b>	<p><i>Mrs. Eaton shared the following:</i></p> <ul style="list-style-type: none"> <li>Provided overview of current marketing.</li> <li>Shared ideas for educational screenings, sessions, etc for 2026.</li> </ul>	Informational.
<b>Financials</b>	<p><i>Mr. Given gave a review of financials:</i></p> <ul style="list-style-type: none"> <li>Income: \$109k. YTD \$1.6M.</li> <li>We did have decreased volumes due to holiday and several providers out during November.</li> <li>Reviewed stats compared to prior year. Increases in most areas.</li> <li>Hired new MM manager that started this week.</li> <li>Working to get audit finalized very soon.</li> <li>Revenue: \$13.4M. December looks to be around \$15.1M.</li> <li>Cash collections have been increasing weekly.</li> <li>Will focus on getting some larger accounts payable paid down.</li> <li>Reviewed financial policy #105.</li> </ul>	The November financials were approved upon a motion made by Jayne Novak and second by Geoff Stewart.
<b>Board Committee Reports</b>	<p>Workforce: met 12/19 with staff of Primary Care Clinic. Went very well; morale is good.</p> <p>Finance: review of November financials. Have completed a couple interviews for CFO search. As ERC funds arrive, it was suggested a plan be set in place for paying down debts.</p> <p>Growth: need to get follow up meeting scheduled to focus on hospital district.</p>	Informational.
<b>Open Discussion</b>	None.	Informational.

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<b>Move to Executive Session</b>	The Board Chairman requests an Executive Session for reasons in accordance with RSMo (1994) Section 610.021 Subparagraphs (1), (3), and (13) made by Brian Leonard and seconded by Aimee Meyer at 7:06 pm. Results of a Roll Call vote are as follows:	<table style="width: 100%; border-collapse: collapse;"> <tr><td style="width: 80%;">Mike Brown</td><td>Absent</td></tr> <tr><td>Mandy Barnes</td><td>Yea</td></tr> <tr><td>Seth Barrett</td><td>Yea</td></tr> <tr><td>Brian Leonard</td><td>Yea</td></tr> <tr><td>Aimee Meyer</td><td>Yea</td></tr> <tr><td>Candice Moore</td><td>Absent</td></tr> <tr><td>Jayne Novak</td><td>Yea</td></tr> <tr><td>Geoff Stewart</td><td>Yea</td></tr> <tr><td>Cindy Thompson</td><td>Yea</td></tr> </table>	Mike Brown	Absent	Mandy Barnes	Yea	Seth Barrett	Yea	Brian Leonard	Yea	Aimee Meyer	Yea	Candice Moore	Absent	Jayne Novak	Yea	Geoff Stewart	Yea	Cindy Thompson	Yea
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<b>Adjournment</b>	The meeting was adjourned at 8:53pm upon a motion made by Aimee Meyer and second by Jayne Novak. All voted in favor.																			

Respectfully submitted, Jennifer Eaton, Exec Asst