

RESOLUTION NO. 1759

A RESOLUTION OF THE CITY OF NEVADA, MISSOURI, TEMPORARILY SUSPENDING THE PRACTICE OF TERMINATION OF WATER SERVICE FOR FAILURE TO PAY UTILITY BILLS

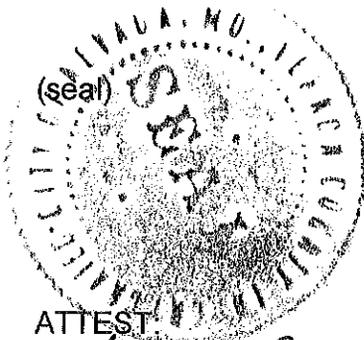
WHEREAS, The City of Nevada Municipal Code Section 40-21 provides that if a utility water service bill is not paid by the 15th of the month, service will be terminated the next business day and an administrative fee will be assessed to the customer account. Service will only be reinstated upon full payment of the delinquent amount, late charges, administrative fees, and deposit if applicable, and;

WHEREAS, Due to the ongoing Advanced Metering Infrastructure (AMI) installation and utility billing conversion, the City Council wishes to temporarily suspend the practice of termination of water service for failure to pay utility bills when due until March 1, 2024

NOW, THEREFORE, BE IT RESOLVED as follows:

1. That effective immediately the City of Nevada shall suspend the practice of termination of water service for failure to pay utility bills when due until March 1, 2024.
2. Late fees and administrative charges still apply per Section 40-21
3. The temporary suspension of the practice of termination of water service for failure to pay utility bills shall not in any way signify any suspension or waiver of the obligation to pay utility bills when due.

PASSED, APPROVED AND ADOPTED, by the City Council of the City of Nevada, Missouri this 6th day of February 2024.



ATTEST


CYNTHIA DYE, CITY CLERK


KENDALL VICKERS, MAYOR

AGENDA ITEM
February 6, 2024

Subject: Temporary suspension of water disconnects

Department: Finance

This resolution will suspend water disconnects for non-payment until March 1, 2024

Manager Notes:

- The city averages 50-60 water disconnects for non-payment per month. Approximately 80% of these get reconnected.
- In January 2023 the city had 63 customers scheduled for disconnection, both residential and commercial, and in February 2023, there were 75 customers.