

A SPECIAL ORDINANCE OF THE CITY OF NEVADA, MISSOURI AUTHORIZING THE EXECUTION OF AN AGREEMENT WITH CIVICPLUS FOR A REQUEST MANAGEMENT TOOL PLATFORM.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF NEVADA, MISSOURI, THAT:

Section 1. The agreement attached hereto as Exhibit "A" and incorporated herein by reference is approved as a contractual obligation of the City of Nevada, Missouri

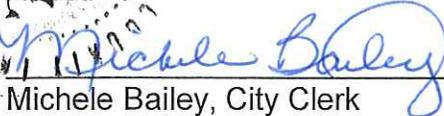
Section 2. The City Manager and City Clerk are hereby authorized and directed to execute said agreement on behalf of the City of Nevada, Missouri, and to affix the municipal seal thereto and to attest the same.

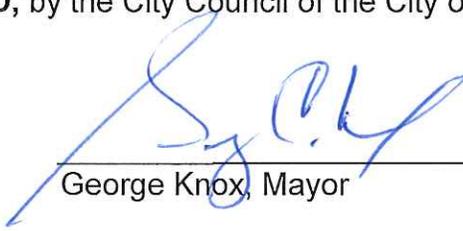
Section 3. This ordinance shall be in full force and effect after its passage.

PASSED, APPROVED AND ADOPTED, by the City Council of the City of Nevada, Missouri, this 15th day of June 2021.

(SEAL)

Attest:


Michele Bailey, City Clerk


George Knox, Mayor

AGENDA ITEM
June 1, 2021

Subject: Citizen Engagement Tool - SeeClickFix

Department: Administration

The City has reviewed many Citizen Engagement Tools to improve issue reporting and progress tracking. This ordinance will authorize an agreement with CivicPlus in the amount of \$6,000.00

If approved the platform and mobile app would be operational in September or October of 2021

Manager Notes:

- In 2011 The City of Nevada utilized this platform for City issue reporting.
- Technology has improved dramatically over the last 10 years and with most people now owning a smart phone this platform should be more user-friendly.
- Benefits:
 - Simplify internal communication
 - Reduce calls with a mobile app & web tools that let citizens' report issues on-the-go.
 - Save time & money with data driven decisions.
 - Increase civic engagement by involving citizens.



Prepared for:

Mark Mitchell
City of Nevada, Missouri
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(417) 448-5115

Prepared by:

Andrew Shetty
Account Executive
andrew.shetty@civicplus.com
(203) 349-6685

Issue Date:

5/27/2021

Pricing Expires:

6/30/2021

Product Name	DESCRIPTION	QTY	TOTAL
SeeClickFix Annual	SeeClickFix Annual Licenses	5.00	USD 5,000.00
SeeClickFix Account Config	SeeClickFix Account Configuration	1.00	USD 1,000.00
TOTAL:			USD 6,000.00

Total Investment - Year 1	USD 6,000.00
Annual Recurring Costs - Year 2	USD 5,250.00

*Annual Recurring Costs are subject to 5% annual technology uplift beginning in year 2 of service.

Total Days of Quote:365

1. This Statement of Work ("SOW") shall be subject to the terms and conditions of the CivicPlus Master Services Agreement located at <https://legal.seeclickfix.com/terms-and-conditions-cp/> ("MSA"), to which this SOW is hereby attached as the SeeClickFix Statement of Work. By signing this SOW, Client expressly agrees to the terms and conditions of the MSA throughout the Term of this SOW.
2. This SOW shall remain in effect for an initial term equal to 365 days from the date of signing ("Initial Term"). In the event that neither party gives 90 days' notice to terminate prior to the end of the Initial Term or any subsequent Renewal Term, this SOW will automatically renew for an additional 1-year renewal term ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".
3. The Total Investment - Year 1 (the sum of the One Time Costs and the Recurring Costs) will be invoiced at signing of this SOW. Client will pay all invoices within 30 days of the date of invoice.
4. Renewal Term Annual Recurring Costs shall be invoiced beginning in year 2 of service.

Acceptance

The undersigned has read and agrees to the following Terms and Conditions, which are incorporated into this SOW, and have caused this SOW to be executed as of the date signed by the Customer which will be the Effective Date: [https:// legal.seeclickfix.com/terms-and-conditions-cp/](https://legal.seeclickfix.com/terms-and-conditions-cp/)

Client

CivicPlus

By: 

By: 

Name: Mark Mitchell

Name: Amy Vikander

Title: City Manager

Title: Vice President of Client Services

Date: June 15, 2021

Date: 6/15/2021

Contact Information

*all documents must be returned: Master Service Agreement, Statement of Work, and Contact Information Sheet.

Organization City of Nevada **URL** nevadamo.gov

Street Address 110 S Ash St

Address 2

City Nevada **State** MO **Postal Code** 64772

CivicPlus provides telephone support for all trained clients from 7am –7pm Central Time, Monday-Friday (excluding holidays).
Emergency Support is provided on a 24/7/365 basis for representatives named by the Client. Client is responsible for
ensuring CivicPlus has current updates.

Emergency Contact & Mobile Phone Mark Mitchell - 417.448.4467

Emergency Contact & Mobile Phone Michele Bailey - 618.889.5482

Emergency Contact & Mobile Phone Sharon Baker - 417.296.2249

Billing Contact Linda Breedon **E-Mail** lbreedon@nevadamo.gov

Phone 417.448.5511 **Ext.** **Fax**

Billing Address 110 S Ash St

Address 2

City Nevada **State** MO **Postal Code** 64772

Tax ID # 44-6000232 **Sales Tax Exempt #** 12491934

Billing Terms **Account Rep**

Info Required on Invoice (PO or Job #)

Are you utilizing any external funding for your project (ex. FEMA, CARES): Y [] or N []

Please list all external sources:

Contract Contact Mark Mitchell **Email** mmitchell@nevadamo.gov

Phone 417.448.5509 **Ext.** **Fax**

Project Contact Mark Mitchell **Email** mmitchell@nevadamo.gov

Phone 417.448.5509 **Ext.** **Fax**