

BILL NO. 2019-043

ORDINANCE NO. 8291

A SPECIAL ORDINANCE OF THE CITY OF NEVADA, MISSOURI ACCEPTING THE BID AND AUTHORIZING THE EXECUTION OF AN AGREEMENT WITH WASTE CORPORATION OF MISSOURI, LLC OF JOPLIN, MISSOURI.

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF NEVADA, MISSOURI, THAT:

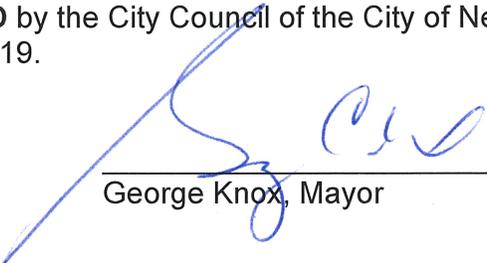
Section 1. The agreement between the City of Nevada, Missouri, and Waste Corporation of Missouri, LLC of Joplin, Missouri, attached hereto and incorporated herein by reference is hereby approved.

Section 2. The Mayor is authorized and directed to execute the same in behalf of the City of Nevada, Missouri, and is authorized to take all reasonable steps necessary to comply with the terms of the agreement.

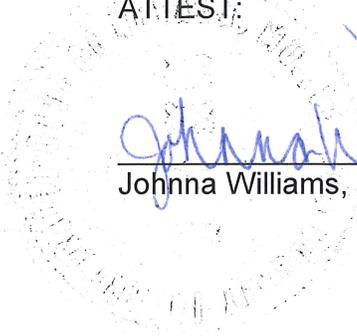
Section 3. This ordinance shall be in full force and effect from and after its passage and adoption.

PASSED, APPROVED AND ADOPTED by the City Council of the City of Nevada, Missouri, this 19th day of November, 2019.

(seal)
ATTEST:


George Knox, Mayor


Johnna Williams, City Clerk



AGENDA ITEM
November 5th, 2019

Subject: Service Agreement Trash Hauling

Department: Administration

The City of Nevada advertised for bids for trash hauling services for City facilities. We received one bid, from WCA of Joplin, MO. The attached spreadsheet details the proposed charges for service. WCA is our current service provider.

This ordinance will approve the attached agreement with WCA of Joplin, MO. This bid is compliant and meets all advertised requirements. This is a budgeted item and is paid from various accounts.

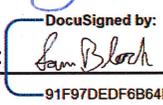
City of Nevada 110 S Ash St Nevada, MO 64772
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Department	Container Size	P/Up Sch	P/U Day	# Months	Cost per Mon
City Hall	2yd	1x/wk	Tuesday	12 months	\$40.00
Community Center	4yd	1x/wk	Tuesday	12 months	\$68.25
Walton Pool	4yd	1x/wk	Tuesday	May- Aug 4 months	\$68.25
WWTP	2-2yds	1x/wk	Tuesday	12 months	\$80.00
WTP	2yd	1x/wk	Tuesday	12 months	\$40.00
Public Works	8yd	1x/wk	Thursday	12 months	\$107.21
Golf Course	4yd	1x/wk	Wednesday	May-Oct 6 months	\$68.25
Golf Course	4yd	2x/month	Wednesday	Nov-Apr 6 months	\$50.00
Parks Maint	6yd	1x/wk	Thursday	12 months	\$94.50
Animal Shelter	3-95 Gal carts	1x/wk	Monday	12 months	\$38.07
Special Activities:					
Animal Control	1 cart	1x-2x per Month	on call		\$15.00 as needed
	2 yd	as needed	on call		\$42.00
	4 yd	as needed	on call		\$52.00
	6 yd	as needed	on call		\$62.00
	40 yd	as needed	on call	\$130/haul	\$44.10/ton
Payment Term:	30 days				
Delivery:	2-5 Business Days before new Agreement Starts				

Total Montly Rates:

Sept-Oct:	\$536.28
Nov-Apr:	\$518.03
May-Aug:	\$604.53

Client Signature: 

Sales Rep Signature:  DocuSigned by: Sam Black

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Bid Tabulation
2019-20 Trash Hauling
August 16, 2019

CURRENT RATES

Department	Container Size	Pick Up Sch	Pick Up Days	# Months	Cost Per Month	Total Annual Cost
City Hall	4 yd	2x per wk	Tues/Fri	12	109.65	1,315.80
Community Center	4 yd	1x per wk	Tues	12	74.92	899.04
Walton Pool	4 yd	2x per wk	Tues	May-Aug 4 mo	70.00	280.00
WWTP	(2) 2 yd	1x per wk	Tues	12	76.19	914.28
WTP	2 yd	1x per wk	Wed	12	45.28	543.36
Public Works	8 yd	1x per wk	Thurs	12	102.10	1,225.20
Golf Course	4 yd	1x per wk	Wed	May-Oct 6	65.00	390.00
Golf Course	4 yd	2x per mo	Wed	Nov-Apr 6	110.00	660.00
Parks Maint	6yd	1x per wk	Thurs	12	90.00	1,080.00
Animal Shelter	3 carts	1x per wk	Mon	12	36.27	435.24
Total					779.41	7,782.12

Special Activities:
Animal Control

1 cart	1x-2x per mo	on call	39.2
2yd	as needed	on call	53.90
4yd	as needed	on call	73.50
6yd	as needed	on call	93.10
40yd	as needed	on call	125.00/42.00
		deliver/removal	none

Pickup/drop off charge

BIDDER #1 WCA-Joplin MO

Department	Container Size	Pick Up Sch	Pick Up Days	# Months	Cost Per Month	Total Annual Cost
City Hall	2yd	1x per wk	Tues	12	40.00	480.00
Community Center	4 yd	1x per wk	Tues	12	68.25	819.00
Walton Pool	4yd	1x per wk	Tues	May-Aug 4mo	68.25	273.00
WWTP	(2) 2yd	1x per wk	Tues	12	80.00	960.00
WTP	2 yd	1x per wk	Tues	12	40.00	480.00
Public Works	8 yd	1x per wk	Thurs	12	107.21	1,286.52
Golf Course	4 yd	1x per wk	Wed	May-Oct	68.25	409.50
Golf Course	4 yd	2x per mo	Wed	Nov-Apr	50.00	300.00
Parks Maint	6 yd	1x per wk	Thurs	12	94.50	1,134.00
Animal Shelter	3 carts or equivalent	1x per wk	Mon	12	38.07	456.84
Total					654.53	6,598.86

Special Activities:
Animal Control-frozen carcasses

1 cart or equivalent	1x-2x per mo	on call	15.00
2yd	as needed	on call	42.00
4yd	as needed	on call	52.00
6yd	as needed	on call	62.00
40yd	as needed	on call	\$130/Haul \$44.10/ton
		deliver/removal	no charge

Pickup/drop off charge

CONTRACT TYPE Renewal

ACCOUNT#: _____

EFFECTIVE DATE: _____

WCA REP: Sam Block

REASON CODE: PR

CASH ON DEMAND: No



Waste Corporation of Missouri,
 LLC
 2120 West Bennett St
 Springfield, MO 65807
 (417) 851-1900

PO # _____ Job # _____

BILLING INFORMATION		
NAME: CITY OF NEVADA		
ADDRESS: 110 S ASH ST		
CITY: NEVADA	STATE: Missouri	ZIP: 64772
CONTACT: Linda Breeden		
PHONE: 4174485511		
EMAIL: ap@nevadamo.gov		

SERVICE INFORMATION		
NAME: City of Nevada		
ADDRESS: Multiple Locations		
CITY: Nevada	STATE: MO	ZIP: 64772
CONTACT: Randy Marti		
PHONE: 4174485504		
EMAIL: rmarti@nevadamo.gov		

LINE	SERVICE TYPE	SERVICE CATEGORY	QTY	SIZE	FREQ	MONTHLY RATE ALL CANS	HAUL RATE	DISPOSAL RATE
<i>New Service</i>								
1						\$	\$	\$
2						\$	\$	\$
3						\$	\$	\$
4						\$	\$	\$
5						\$	\$	\$
<i>Old Service</i>								
1						\$	\$	\$
2						\$	\$	\$
3						\$	\$	\$
4						\$	\$	\$
5						\$	\$	\$

Special Instructions _____

Pricing is locked in for the 2 year term. Certain locations are seasonal and have the months listed for when they will be increased and decreased. In the terms and agreement there are a few changes. On (3) Adjustment of Service Rates, Fees and Variable Charges: There shall be no adjustments for service, rates, fees, variable or administrative fees. (5) Changes: Changes in quantity, size, frequency, container capacity and or type of equipment shall only be done in writing from either party.

ALL TERMS AND CONDITIONS ON THE REVERSE SIDE ARE INCORPORATED INTO AND MADE A PART OF THIS AGREEMENT. PLEASE READ CAREFULLY. CHARGES FOR ADDITIONAL SERVICES ARE IDENTIFIED ON THE ADDITIONAL SERVICE SUMMARY PAGE THAT ACCOMPANIES THIS AGREEMENT.

The undersigned individual signing the Agreement on behalf of Customer acknowledges that he/ she has read and understands this Agreement in its entirety (including the terms and conditions set forth on the reverse side), and that he/she has the authority to bind Customer to the terms hereof. This Agreement shall only being binding on WCA if it has been approved by WCA's District Sales Manager or District Manager in the space provided below.

CUSTOMER

WCA

X _____
 Authorized Signature Date

 WCA Representative Date

District Sales Manager/District Manager Approval: _____

VARIABLE CHARGES. WCA uses variable charges to address volatility in certain costs of providing our services, including fuel, environment, and administrative costs. These variable charges vary by account and may be adjusted by WCA from time to time. The variable charge(s) on your account will be reflected on your monthly invoice. More detailed information regarding such variable charges are available on WCA's website at www.wcawaste.com.

TERMS AND CONDITIONS OF SERVICE AGREEMENT

- (1) **TERM.** This Agreement is a legally binding contract and shall extend for an initial term of 24 months from the effective date of service (which for temporary roll-off services shall be until completion of the project for which such services are provided). This Agreement shall automatically renew thereafter for successive renewal terms of the same duration as the initial term unless either party gives written notice of termination to the other party, by Certified Mail, at least 60 days, but not more than 180 days prior to the expiration of the then current term.
- (2) **WASTE SERVICES.** Customer grants to WCA (and its subsidiaries and affiliates) the exclusive right to collect and dispose of all of Customer's Acceptable Waste (as defined below), which includes approved recyclable materials, and agrees to pay the service charges for such services as provided herein. WCA agrees to provide such services (and, as applicable, the equipment) specified on the first page of this Agreement, subject to these terms and conditions. Nothing contained herein shall convey on WCA the status of "generator" of any waste collected from Customer. WCA shall determine, in its sole discretion, the type of waste collection vehicle used to collect Customer's Waste and the specific type of collection equipment used therefor.
- (3) **ADJUSTMENT OF SERVICE RATES, FEES AND VARIABLE CHARGES.** Customer understands and agrees that WCA may adjust the service rate and fees and/or vary the amount or adjust the calculation of any variable or administrative charges under this Agreement, in its sole discretion and without prior notice or Customer's consent, in order to maintain an operating margin acceptable to WCA for its continued performance of the services provided under this Agreement. In addition, WCA may increase any rate or charge, whether variable or not, at any time to cover increases in any operating costs associated with the performance of the services provided by WCA pursuant to this Agreement, including, but not limited to, to adjust for increases in the Consumer Price Index; to cover increases in disposal or transportation costs, including variable charges assessed by third parties; to reflect changes in the composition of Customer's waste materials or if the average weight per container yard of waste materials collected from Customer increases; or to cover costs beyond WCA's control such as changes in local, state or federal rules, ordinances or regulations applicable to WCA's operations or the services provided hereunder or increases in taxes, fees or other governmental charges assessed against or passed through to WCA (other than income or real property taxes), or severe weather conditions, hurricanes, floods, fires or other natural disasters. WCA may also introduce, vary the amount, or adjust the calculation of any charge for reasons other than those set forth above with the consent of Customer. Such consent may be evidenced verbally, in writing, or by the actions and practices of the parties, including Customer's payment of any such varied or additional reflected on an invoice. Customer agrees to submit inquiries and objections to any such charge or change in a charge within 30 days of the invoice date, after which the validity and correctness of all invoice charges shall be conclusively and irrevocably established and binding in the absence of Customer's written objection.
- (4) **PAYMENT TERMS; SERVICE CHANGES.** Customer shall pay WCA on a monthly basis for the collection and disposal services provided by WCA (including without limitation all charges for equipment maintenance and other applicable charges as set forth on Customer's invoice). Payment shall be made by Customer within ten (10) days of the invoice date. WCA may impose, and Customer agrees to pay, a late charge for all past due amounts owed hereunder at the rate of 1.5% per month, but in no event shall such late charge exceed the maximum rate allowed by applicable law. Any amount charged in excess of the maximum amount permitted by applicable law shall be conclusively presumed to be the result of mistake or bona fide error, and if received by WCA, shall at WCA's option be refunded to Customer or applied to reduce the outstanding amount owed to WCA. In the event that any payment is not made when due, WCA may, at its sole option, take all legal steps necessary to enforce this Agreement, or terminate the Agreement on notice to Customer and recover all past due amounts, remove any equipment on the premises of Customer, and recover liquidated damages and attorney's fees from Customer.
- (5) **CHANGES.** Changes in the quantity, size, frequency, container capacity and/or type of equipment (other than type of collection vehicle, which shall be in WCA's sole discretion) may be agreed to orally, in writing, and by action and practices of the parties, including by payment of any invoice reflecting any such change(s).
- (6) **ACCEPTABLE WASTE.** Customer represents and warrants that the waste materials placed in the equipment/containers for collection and disposal by WCA shall consist solely of "Acceptable Waste." Acceptable Waste means construction and demolition waste or municipal solid waste that is not "Nonconforming Waste." "Nonconforming Waste" means any and all hazardous, radioactive, volatile, highly flammable, explosive, toxic or hazardous waste, pathological, infectious and biological wastes, tires, and other material deemed by applicable environmental laws or regulations or in WCA's reasonable discretion to be a danger or threat to safety or the environment. Nonconforming Waste shall also include special waste, industrial waste and Acceptable Waste in quantities exceeding the expected quantities identified by Customer to WCA that are not covered separately by a Special Waste Profile sheet on such form(s) that are approved by WCA.
- (7) **ACCESS; SERVICE AREAS.** Customer agrees to provide unobstructed access to the equipment to be serviced by WCA on the scheduled collection day. If the equipment is inaccessible so that the regularly scheduled pick up cannot be made, WCA will notify Customer and afford Customer an opportunity to provide the required access; however, WCA reserves the right to charge an additional fee for any delayed service resulting from Customer's failure to provide timely access. Customer warrants that any right of way, driveway, paved area or other access area provided by Customer for the location, placement and servicing of WCA's equipment is sufficient to bear the weight of all of WCA's equipment and vehicles required to perform the services hereunder. WCA shall not be responsible for damage to any private pavement or accompanying sub-surface of any route, driveway, parking area or other surface reasonably necessary to perform WCA's services and Customer assumes all liabilities for damage to pavement or other road surface(s), or any other property or equipment of Customer, unless such damage is caused solely by WCA's negligence.
- (8) **EQUIPMENT.** All equipment furnished to Customer by WCA shall remain the property of WCA; however, Customer acknowledges such equipment will be under its care, custody and control while at Customer's service location. Customer accepts responsibility for all loss or damage to the furnished equipment (except for normal wear and tear or for loss or damage resulting from WCA's handling of the equipment) and for its contents. Customer agrees not to overload (by weight or volume), repack, move or alter the equipment, and shall use the equipment only for the collection of Acceptable Waste. Customer agrees to indemnify, defend and hold harmless WCA against all claims, damages, suits, penalties, fines and liabilities for injury or death to persons or loss or damage to property arising out of Customer's use, operation or possession of the equipment.
- (9) **LIQUIDATED DAMAGES.** If Customer defaults, cancels WCA's services or terminates this Agreement prior to the expiration of the term (including cancellation after any renewal term becomes effective), Customer agrees that WCA's actual damages will be extremely difficult to determine and calculate. Accordingly, Customer agrees that in such event it shall pay all past due sums and, in addition, shall pay as liquidated damages, which the parties agrees does not represent a penalty, an amount equal to 35% of the product of (a) the average monthly charge for the six (6) months immediately preceding the time of default, cancellation or termination, (b) multiplied by the number of months then remaining in the current term of the Agreement, (c) plus all attorney's fees or other costs of collection WCA incurs or is reasonably expected to incur to enforce its rights against Customer for default, cancellation or termination of this Agreement.
- (10) **OPPORTUNITY TO CURE; EXCUSED PERFORMANCE.** Customer agrees to notify WCA in writing of any missed scheduled pick-up or any other service issue(s) and shall provide WCA with the opportunity to address, cure or otherwise correct any such service issue(s). Neither party hereto shall be liable for its failure to perform or delay in performance hereunder due to events or contingencies beyond its reasonable control including, but not limited to, strikes, riots, compliance with laws or governmental orders, inability to obtain containers, fires, weather, and acts of God, and such failure shall not constitute a default under this Agreement.
- (11) **ARBITRATION AGREEMENT, JURY TRIAL WAIVER, AND CLASS ACTION WAIVER CLAUSE.** Except for claims by WCA for collection of its fees or individual claims by Customer against WCA solely for property damage where such disputes involve aggregate damages less than \$5,000.00, the parties knowingly, voluntarily and irrevocably agree that at the election of either party any controversy or claim arising between them (INCLUDING THOSE CLAIMS ARISING OUT OF OR RELATED TO THIS AGREEMENT OR ANY PRIOR AGREEMENT) shall be resolved by BINDING ARBITRATION under the rules of the American Arbitration Association, which arbitration shall be governed by and enforceable under the Federal Arbitration Act, and judgment on the award may be entered by any court having jurisdiction thereof. WHETHER IN ARBITRATION OR AS OTHERWISE EXCEPTED ABOVE, NO CLAIMS MAY BE BROUGHT AS A CLASS ACTION, ON A CONSOLIDATED BASIS, OR IN ANY OTHER COLLECTIVE OR REPRESENTATIVE PROCEEDING. The parties acknowledge the service WCA provides Customer impacts and affects interstate commerce and agree that any dispute regarding the enforceability, legality, or scope of the arbitration agreement shall be decided exclusively by the arbitrator. The parties' mutual promises contained herein, including the promise to arbitrate disagreements rather than litigate them before courts or other bodies, provide consideration for each other for this entire clause. EACH PARTY HERETO HEREBY WAIVES TRIAL BY JURY IN ANY ACTION, PROCEEDING, COUNTERCLAIM OR CROSS-CLAIM BROUGHT BY ANY OF THEM AGAINST THE OTHER AND WAIVES THE RIGHT TO PARTICIPATE AND/OR BE REPRESENTED IN ANY CLASS ACTION. Further, any action (including any arbitration) by Customer against WCA in connection with this Agreement or any prior Agreement, or arising out of the Agreement or any prior Agreement, must be brought within one (1) year of any alleged breach of contract, tort, violation of statute or other alleged wrongful act. Any proceedings shall be conducted in the location where the services provided by WCA to Customer are performed. A motion to compel arbitration or to stay a dispute pending arbitration may be brought at any time, and the failure to initiate or request arbitration at the beginning of a dispute shall not be construed as a waiver of the right to arbitration.
- (12) **BINDING AGREEMENT; ASSIGNMENT;** This Agreement shall be binding upon and inure to the benefit of WCA and Customer and their respective successors and assigns; provided, however, this Agreement may not be assigned by Customer without the prior written consent of WCA. WCA may assign this Agreement to any party without Customer's consent and Customer agrees that such assignment shall release WCA from liability after the date of assignment. This Agreement, including any schedules and exhibits hereto, constitutes the entire agreement of WCA and Customer with respect to the subject matter hereof, and supersedes any previous agreement or understanding, written or oral.

CUSTOMER INITIAL: _____

ADDITIONAL SERVICE SUMMARY



Hauling Site Missouri-Joplin Hauling
Name CITY OF NEVADA
Service Address Multiple Locations, Nevada MO, 64772

ACTIVITIES AS NEEDED

L I N E	SERVICE TYPE	MATERIAL / UNIT	DELIVERY	CONTAINER RENTAL	RELOCATE	FINAL	TRIP CHARGE	EXTRA LIFT
1			\$	\$	\$	\$	\$	\$
2			\$	\$	\$	\$	\$	\$
3			\$	\$	\$	\$	\$	\$
4			\$	\$	\$	\$	\$	\$
5			\$	\$	\$	\$	\$	\$

L I N E	SERVICE TYPE	DISPOSAL CAP	DEMMURAGE RATE	DEMMURAGE DAYS	OVERAGE PER YD	LOCK BAR PER MO	CASTERS PER MO
1			\$		\$	\$	\$
2			\$		\$	\$	\$
3			\$		\$	\$	\$
4			\$		\$	\$	\$
5			\$		\$	\$	\$

Customer Initial _____

WCA INFORMATION for Internal Use Only

Existing Account, Site, Service #	486117
Store #	
Market Category	Open
PI Cap	
Interest	Yes
Billing Type	Consolidated
Business Type	
Customer Owned Equipment	false

Franchise Fee	\$
Tax Jurisdiction	Exempt
Optional Paper Fee	\$.00
Admin Fee	\$.00
Energy Recovery Charge	.00%
Environmental Charge	.00%
TCEQ	
Disposal included in Haul	false
SIC Code	9111

WCA DISPOSAL SITE(S)

MSW	
C&D	
Recycle	
Special Waste	

Contract Keyed By: _____

WCA WASTE DAMAGE WAIVER FORM

All CSA's will have a "damage waiver option."

What is covered by the WCA Damage Waiver:

Damage to our front-load cans, roll-off cans, compactors, and portable toilets.

Covered: Fires in dumpsters, damage to containers and toilets, theft.

Stolen containers & toilets: WCA customers will only pay 1/2 of the cost to replace the container. WCA will pay the other 1/2.

Damaged containers will be covered @ 100%. The customer will still need to pay for the delivery charge of a new container if stolen or lost.

Damage Waiver cost per day:

Toilets: \$0.30 per day / per can

Front Load Cans: \$0.35 per day / per can

Roll-Offs: \$0.40 per day / per can

Damage Waiver:

YES _____

NO _____

Customer Initials: _____

Variable Charges

WCA incurs many costs to provide high quality services to its customers. Some of these costs may change significantly from month to month, week to week, or even day to day. Moreover, fluctuations in such costs can be hard to predict. WCA is committed to providing its customers with the best value in the marketplace. To do so, WCA uses variable charges to address volatility in certain costs of service in lieu of imposing fixed prices that may or may not materialize over the long-term. These variable charges allow WCA to maintain acceptable operating margins while also delivering value throughout each customer service relationship.

Variable Energy Charge

Energy costs – fuel, natural gas, electricity – are constantly changing and can be extremely difficult to predict. Changes in direct costs of energy also ripple into seemingly unrelated costs as almost every material and activity affecting WCA's waste management services has an energy cost component. In response to the volatility in its energy costs and in order to maintain acceptable operating margins and deliver customer value, WCA may assess a variable energy charge. The variable energy charge is not designed or intended to correlate specifically to the direct costs and expenses of servicing an individual customer's account. Rather, the variable energy charge addresses overall direct and indirect energy costs incurred by WCA's family of companies in providing waste management and environmental services to all of its customers. Unless otherwise negotiated with a customer, WCA calculates the variable energy charge using the national average price per gallon of diesel fuel on the last day of the month according to the Energy Information Administration of the U.S. Department of Energy (EIA/DOE), as published on its website:

http://www.eia.doe.gov/dnav/pet/pet_pri_spt_s1_d.htm

This index, which is objective and widely recognized, is used in many commercial markets to track fluctuations in diesel fuel prices. The national average price per gallon of diesel fuel on the last day of the month is input into a formula that produces a percentage, which is applied to the customer's invoice charges. The WCA Energy Charge Table, published below for both landfill and hauling customers, reflects the correlation of changes in the fuel index to changes in applied invoice percentage based on the foregoing. WCA reserves the right to vary the amount or to adjust the formula for calculating the variable energy charge in order to maintain operating margins acceptable to WCA. If WCA adjusts the formula, it will update the table accordingly.

If you have questions regarding your invoice or the variable energy charge calculation on your account, if applicable, please contact your WCA service location.

Variable Environmental Charge

WCA is committed to operating in an environmentally responsible manner consistent with customer and community expectations and ensuring compliance with applicable laws and regulations. Honoring this commitment entails direct and indirect costs that vary over time, often significantly, due to any number of factors, including regulatory changes, weather conditions, costs of materials and labor, landfill capacity and utilization, and local customer and community demands.

WCA's variable environmental charge is not designed or intended to correlate specifically to the direct or indirect environmental costs of servicing an individual customer's account. Rather, the variable environmental charge addresses both direct and indirect costs incurred by the WCA family of companies to operate in an environmentally responsible manner and to maintain operating margins acceptable to WCA.

Absent a negotiated agreement with a customer, WCA generally assesses the variable environmental charge as a percentage of the customer's invoiced charges, exclusive of taxes and other variable charges. WCA reserves the right to vary the percentage amount of the variable environmental charge in order to maintain operating margins acceptable to WCA. If you have questions regarding your invoice or the variable environmental charge, please contact your WCA service location.

Variable Administrative Charges and Paper Invoice Charge

If a customer elects to receive a paper bill by not enrolling for WCA's online bill pay service, the customer may be assessed a paper invoice charge that is set forth on the customer's invoice. The paper invoice charge is designed and intended to address printing, mailing, processing, customer service center and other administrative costs associated with paper billing. The paper invoice charge incentivizes WCA's customers to move to paperless billing and payment options, which benefit the environment. Depending on the WCA location that services each customer, WCA may assess a variable administrative charge in lieu of the paper invoice charge, which administrative charge is intended cover a litany of costs associated with customer billing, processing, servicing and collection and to maintain an operating margin acceptable to WCA and enables WCA to continue to deliver customer value.

The paper invoice charge or any variable administrative charge assessed by WCA is not designed or intended to correlate specifically to direct or indirect costs of servicing an individual customer's account. Rather, those charges address the overall direct and indirect administrative costs incurred by the WCA family of companies in servicing its customer accounts and to maintain operating margins acceptable to WCA.

WCA generally expresses the paper invoice charge and any variable administrative charges as a set dollar amount. WCA reserves the right to vary the amount of the paper invoice charge and/or any variable administrative charge to maintain operating margins acceptable to WCA. Should you have questions regarding your invoice, the paper invoice charge or any variable administrative charge, please contact your WCA service location.

Annual Cost

\$480.00
\$819.00
\$273.00
\$960.00
\$480.00
\$1,286.52
\$409.50
\$300.00
\$1,134.00
\$456.84
\$6,598.86

No Charge Delivery