

Nevada Regional Medical Center
BOARD OF DIRECTORS
May 27, 2014

Members Present: Glenn Rogers, Steve Russ, Cathy Hissink, Dr. Bill Turner, Bill Denman, Jenise Burch, Brad Copeland, Bob Beaver, Larry Bledsoe, Dr. Sean Gravely, David Hample

Others Present: Bryan Breckenridge, Legal Counsel; Mike Stenger, QHR RVP; Greg Shaw, CFO; Cory Vokoun, CNO; Holly Bush, CQO; Steve Branstetter, LTCAO; Heather Brockmeyer, HRAO; Chris Crist, IT Director; Mandi Jordan, EA; Gloria Tucker, NDM reporter

Topic	Discussion	Action & Follow-Up
Call to Order	Dr. Rogers called the meeting to order at 6:02 p.m. No conflicts of interest were disclosed.	No action taken.
Approval of Minutes & Reports	<p><i>Reports and minutes of the following meetings were provided in the packet for review:</i></p> <ul style="list-style-type: none"> • Board of Directors – April 29, 2014 • Technology Committee – May 20, 2014 • Financial Strength Committee – May 20, 2014 • Patient Satisfaction Dashboards – May 2014 	The minutes and reports were approved upon a motion made by Bob Beaver and a second by Larry Bledsoe.
Board Education	<p><i>Dr. Rogers asked that members review the educational articles provided in packet:</i></p> <p>a. “Trends in Physician Demand,” <i>HealthLeaders Media Fact File, May 2014.</i> Dr. Rogers discussed this staffing alert and noted that because of different productivity level of newer physicians, unable to replace with 1:1 ratio. Physicians coming out of medical school and want more time with families – not bad or unreasonable, just changes the mindset and staffing needs. Hardest to find seem to be Primary Care. Something for Board to include in planning.</p> <p>b. “The Never Ending Job of Physician Recruitment,” <i>QHR QView, May 2014.</i> Dr. Rogers discussed that recruitment costs can equal one year salary. Income for rural physicians can be higher than metro areas, also with lower cost of living. Must be a community effort; can always improve selling the community in a positive light during physician site visits. Dr. Turner asked what can be done; Dr. Rogers discussed the attitude of which you approach fitting into community and emphasize positives about Nevada. Dr. Turner suggested finding out what the doctor wants; Mr. Russ added that the spouse can make or break a recruitment. Mrs. Hissink complimented our current process; seems to be very complete; important not to downtalk during interview process. Mr. Hample discussed physician involvement and participation, importance of attending events to have a good showing.</p> <p>c. “EHR Incentive Payments and Penalties,” <i>QHR Board Minutes, May 2014.</i></p> <ul style="list-style-type: none"> a. EHR Incentive Payments, Reporting & Cost Reports b. Stage 2 Eligible Hospital Meaningful Use Core Measures <p>Dr. Rogers stated that this is good information for review.</p> <p>d. “The Trouble with EHRs,” by Scott Mace, <i>HealthLeaders Media, January 14, 2014.</i> Dr. Rogers discussed the noted concern with new medical record regulations becoming unmanageable. Dr. Turner questioned the improvement of quality; Mr. Bledsoe questioned the decrease in cost. Mr. Hample discussed the process of ensuring medical records are reviewed as well as clinical documentation improvement, both of which are important to revenue.</p>	Informational.

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Administrative Reports (cont.)	<p><u>Quarterly Compliance Update</u> - Mrs. Bush shared the following highlights from this quarter's Compliance program:</p> <ul style="list-style-type: none"> • No hotline reports. Some investigations and a CMS survey; findings pending. Focus on psych patients in ED and security. Already working on opportunities for improvement. • Completed TJC measures of success, revived award letters. • Shifted risk assessments shifted to June. Physician Non-Monetary Compensation reviewed; was found to be in compliance. • Revenue Cycle focus; Chargemaster Review recently, findings pending. • \$38k at risk for RAC • Clinical Documentation Improvement process focusing on physician use of system. H&Ps improving. • Working on HIPAA concern regarding autofax system and physician office fax numbers. Encrypted home care laptops to protect PHI. • Mammo quality survey - need to add sentence on Grievance Policy. 	<p>Informational.</p> <p>The revised Grievance Policy was approved upon a motion made by Dr. Turner and a second by Bob Beaver.</p>
	<p><u>QHR Report</u> - Mr. Stenger provided the following report:</p> <ul style="list-style-type: none"> • <i>EHR audits for MU payments</i> - Mr. Hample discussed \$60k audit adjustment before obtaining payment. Mrs. Hissink reiterated her concern about only maintain the minimum requirement for MU. Mrs. Bush explained the process to attest our compliance to requirements. Mrs. Bush reminded the group that eventually the financial incentives will become financial penalties. 	<p>Informational. IT Director to provide MU presentation on measures.</p>
Financial Strength Report	<p><u>CFO Report</u> - Mr. Shaw provided the following highlights from the full Financial Reports provided in the packet:</p> <ul style="list-style-type: none"> • April was a good month, smallest loss this fiscal year; volume driven. Have cut expenses by \$7k by day. • Bond Days Cash on Hand down due to low cash collections; focusing resources in PFS to improve. Working to reach 70 day threshold by June 30th. • Cash flow statement - not in imminent danger, have approximately 20 months with no change, and we have several improvement plans in place for big changes. Rrequested \$250k transfer if needed. • Mr. Denman inquired about resources to help with bureaucracy holding up payments; Mr. Hample contacted MHA to help with MU payment from Medicaid. 	<p>The request for a funds transfer was approved upon a motion made by Bill Denman and a second by Brad Copeland.</p> <p>The financial report and bone density approval item were approved upon a motion made by Dr. Turner and a second by Bob Beaver.</p>
	<p><u>Approval Items:</u> details provided in the packet:</p> <ol style="list-style-type: none"> 1. DEXA Bone Density Unit 2. Hospitalist Program - tabled to Executive Session 	

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Board Committee Reports	<ul style="list-style-type: none"> • Technology Committee – Mr. Denman was absent during this portion of the meeting; directed toward meeting minutes. • Hospitalist Subcommittee – Mr. Russ stated he had nothing to report. • Physician Relations Committee – Dr. Rogers stated that the meeting was moved to next week; nothing to report at this time. 	Informational.																		
Board Governance	None.	No action taken.																		
Adjournment	The meeting was adjourned at 7:20 p.m. upon a motion made by Dr. Turner and a second by Bob Beaver. Results of a Roll Call vote are as follows:	<table style="width: 100%; border: none;"> <tr><td>Bob Beaver</td><td style="text-align: right;">Yea</td></tr> <tr><td>Larry Bledsoe</td><td style="text-align: right;">Yea</td></tr> <tr><td>Jenise Burch</td><td style="text-align: right;">Yea</td></tr> <tr><td>Brad Copeland</td><td style="text-align: right;">Yea</td></tr> <tr><td>Bill Denman</td><td style="text-align: right;">Absent</td></tr> <tr><td>Cathy Hissink</td><td style="text-align: right;">Yea</td></tr> <tr><td>William Turner</td><td style="text-align: right;">Yea</td></tr> <tr><td>Steve Russ</td><td style="text-align: right;">Yea</td></tr> <tr><td>Glenn Rogers</td><td style="text-align: right;">Yea</td></tr> </table>	Bob Beaver	Yea	Larry Bledsoe	Yea	Jenise Burch	Yea	Brad Copeland	Yea	Bill Denman	Absent	Cathy Hissink	Yea	William Turner	Yea	Steve Russ	Yea	Glenn Rogers	Yea
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Respectfully submitted,

Mandi Jordan
Executive Assistant