

Nevada Regional Medical Center  
**BOARD OF DIRECTORS**  
**October 28, 2014**

**Members Present:** Steve Russ, Cathy Hissink, Dr. Bill Turner, Bill Denman, Jenise Burch, Brad Copeland, Bob Beaver, Larry Bledsoe, Dr. Sean Gravely (arrived at 6:42pm), Kevin Leeper

**Members Absent:** Glenn Rogers

**Others Present:** Bryan Breckenridge, Legal Counsel; Greg Shaw, CFO; Cory Vokoun, CNO; Holly Bush, CQO; Heather Brockmeyer, HRAO; Steve Branstetter, LTCAO; Mandi Jordan, EA; Ralph Pokorny, NDM; Hailey Johnson, Cottey student; France Cesar, Cottey student

Topic	Discussion	Action & Follow-Up
<b>Call to Order</b>	Mr. Russ called the meeting to order at 5:47 p.m. No conflicts of interest were disclosed.	No action taken.
<b>Celebration of Good Things</b>	<ul style="list-style-type: none"> <li>Successful first quarter of FY15.</li> </ul>	Informational.
<b>Approval of Minutes &amp; Reports</b>	<p><i>Reports and minutes of the following meetings were provided in the packet for review:</i></p> <ul style="list-style-type: none"> <li>Technology Committee – September 29, 2014</li> <li>Finance Committee – September 29, 2014</li> <li>Board of Directors – September 30, 2014</li> <li>Workforce Committee – October 16, 2014</li> <li>Patient Satisfaction Dashboards – October 2014</li> </ul>	The minutes and reports were approved upon a motion made by Bob Beaver and a second by Larry Bledsoe.
<b>Board Education</b>	<p>a. “Impact of So-Called Cadillac Tax,” <i>HealthLeaders Media</i> Fact File, October 2014. The group discussed that they understood the Cadillac Tax is a tax to help fund health care reform. Was not familiar with it, do not believe it impacts our community.</p> <p>b. “What Physician Alignment Means Depends on Who You Ask,” by Philip Betbeze, <i>HealthLeaders Media</i>, October 17, 2014. Article discussed how physician alignment impacts financial margins. Mr. Leeper shared that his goal is to align hospital with physicians to keep health care local. Consumers can choose to go elsewhere, need our physicians to be committed to our local facility. Hospital needs to have good results and customer service to encourage utilization by our physicians. Hospitalist effort is really going to resolve some physician issues. Need physicians to help sell the new program to the community, that it will improve overall care. Physicians have offered to write articles for local newspaper to help explain the program.</p>	Informational.
<b>Administrative Reports</b>	<p><b><u>CEO Report</u></b> – Mr. Leeper provided the following highlights from the full report provided in the packet:</p> <ul style="list-style-type: none"> <li>We are turning a corner closer to breakeven. Lost on average \$180k per month this fiscal year; high health care claims hitting this year, without this hit would only have lost about \$50k per month. Anticipate these expenses to fade, possibly reach breakeven this winter. Fewer manhours than previous year; payroll expenses at 2012-2013 rates, working harder with less. Optimistic that more good things are coming.</li> </ul>	Informational.

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<b>Administrative Reports (cont.)</b>	<ul style="list-style-type: none"> <li>• Met with Vernon County Ambulance District; important to cultivate relationship between our teams as they are an extension of our Emergency Department. VCAD is currently down from 5 to 3 units, transfer turnaround time has suffered some, but high wait times are not common. Communicating awareness on both sides, plan to meet monthly, provide training opportunities for EMTs.</li> <li>• Met with new Radiologist, Dr. James Connors, who started in late September. He is ramping up his practice and may have some equipment needs. Looking to hire partner in early 2015. Mr. Bledsoe added that there is no added cost to hospital; hospital contracts with company for Radiology services.</li> <li>• Congratulated Marquetta Sims-Berry, NP, for passing her psych certification boards. Highly motivated new staff on board. Dr. Turner asked if she can help with physicals; Mr. Leeper stated that she can help with both medical and psych exams as she has practices as medical nurse practitioner for several years.</li> <li>• Dr. Turner inquired about TriBridg system; Mr. Leeper explained that this system handles the financial side of the business. Have had so much turnover in financial services over the past year, held re-training that helped staff understand system functionality.</li> <li>• Dr. Turner inquired about Ebola; Mr. Vokoun explained the plan in place in case a patient presents with symptoms.</li> </ul>	<p>Informational.</p>
<b>Financial Reports</b>	<p><b><u>CFO Report</u></b> – Mr. Shaw provided the following highlights for period ending September 30, 2014:</p> <ul style="list-style-type: none"> <li>• AR dropped by 7 days, finally seeing some progress. Positive cash flow. Paid AP down that built up last June. YTD still negative \$541,289. Significant improvement compared to previous year, getting closer to breakeven except for health insurance claims. Salaries better than budget.</li> <li>• EBIDA is positive at 3.85%, exceeding budget, improved from previous year at negative 20%.</li> <li>• Volumes showing increases across the board. Biggest reason for turnaround.</li> <li>• First quarter has been better than average, summer months are usually a slow point. Hope that it holds through winter months.</li> </ul> <p><b><u>Revised Financial Policy:</u></b>  Mr. Shaw presented a revised Collection Policy; was revised to be more consistent for both employees and non-employees. More user friendly for our self pay patients.</p> <p><b><u>Approval Items:</u></b> details provided in the packet:</p> <ol style="list-style-type: none"> <li>1. <b>INR machine replacement (x2)</b> – portable finger-stick machines used by Home Health &amp; Hospice nurses to check patients on blood thinners to ensure blood not too thin. Does not increase reimbursement, but enhances patient care.</li> <li>2. <b>Firewall replacement</b> – current firewall is well past end of life. Had crash in January. Will not handle increased network bandwidth and speed. Need to replace to prevent further crashes and risk to our data. Mr. Bledsoe emphasized the importance of our information being protected.</li> </ol>	<p>The financial reports were approved upon a motion made by Larry Bledsoe and a second by Bob Beaver.</p> <p>The revised policy was approved upon a motion made by Cathy Hissink and a second by Bob Beaver.</p> <p>The approval items were approved upon a motion made by Larry Bledsoe and a second by Bob Beaver.</p>

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<b>Board Committee Reports</b>	<b>Physician Relations Committee</b> – Mr. Russ reported that Dr. Kemm was guest physician, provided good input. Invited Dr. Parungao as guest to next meeting. Good discussion on how physicians can improve referral process. Mr. Leeper added that our physicians are engaged in hospital processes and patient flow. Mr. Russ stated that we will keep this committee as monthly meeting.	Informational.																		
	<b>Workforce Committee</b> – Mrs. Brockmeyer reported that both LTC and Hospital workforce indicators were reviewed by the committee. Announced that employee health insurance premiums will not increase again this year. Discussed LAGERS retirement benefit; minor 0.25% change. Discussed nursing recruitment efforts, number one focus is BHU nursing.																			
<b>Board Governance</b>	<b>Nominating Committee</b> – Mr. Bledsoe reported on potential board candidates; need to choose three and abide by City Code on residence (city limits or county). Need to forward nominations to City Council. Discussed potential conflicts of interest for employees serving on board. <b>Mr. Beaver moved to recommend Mike Farran, Dr. Delton Fast, Dr. R. Sherwin Parungao.</b> Mr. Russ asked for physician input; Dr. Turner stated that any physician serving on the board has to have best interest of hospital in mind. Dr. Gravely agreed that they have to separate their practice from hospital business. Mr. Beaver stated that it is important for physicians to abstain from voting on issues if there is a conflict of interest.	The potential board candidates were approved upon a motion made by Bob Beaver and a second by Larry Bledsoe.																		
	<b>2014-2015 Board &amp; Board Committee Schedule</b> – The group discussed options of holding board meetings on the 4 <sup>th</sup> Tuesday or last Tuesday of each month, and changing time from 5:30 to 5:00 p.m. Dr. Copeland moved to recommend the last Tuesday of each month; the group agreed to stay at 5:30 p.m.	The draft schedule was approved upon a motion made by Brad Copeland and a second by Bob Beaver. Dr. Turner abstained from voting as he will not be serving on the board next year.																		
<b>Adjournment</b>	The meeting was adjourned at 7:04 p.m. upon a motion to move into LTC Executive Session in accordance with RSMo (1994) Section 610.021 Subparagraphs (1), made by Bob Beaver and a second by Larry Bledsoe. Results of a Roll Call vote are as follows:	<table style="width: 100%; border: none;"> <tr><td>Bob Beaver</td><td>Yea</td></tr> <tr><td>Larry Bledsoe</td><td>Yea</td></tr> <tr><td>Jenise Burch</td><td>Yea</td></tr> <tr><td>Brad Copeland</td><td>Yea</td></tr> <tr><td>Bill Denman</td><td>Yea</td></tr> <tr><td>Cathy Hissink</td><td>Yea</td></tr> <tr><td>William Turner</td><td>Yea</td></tr> <tr><td>Steve Russ</td><td>Yea</td></tr> <tr><td>Glenn Rogers</td><td>Absent</td></tr> </table>	Bob Beaver	Yea	Larry Bledsoe	Yea	Jenise Burch	Yea	Brad Copeland	Yea	Bill Denman	Yea	Cathy Hissink	Yea	William Turner	Yea	Steve Russ	Yea	Glenn Rogers	Absent
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Respectfully submitted,  
Mandi Jordan, Executive Assistant