

Nevada Regional Medical Center
BOARD OF DIRECTORS
October 27, 2015

Members Present: Steve Russ, Jenise Burch, Bob Beaver, Brad Copeland, Mike Farran, Delton Fast, Dr. Sherwin Parungao, Kevin Leeper

Members Absent: Larry Bledsoe, Bill Denman, Dr. Sean Gravely

Others Present (Internal): Cory Vokoun, CNO; Holly Bush; CQO; Heather Brockmeyer, HRAO; Steve Branstetter, LTCAO; Mandi Jordan, EA

Others Present (External): Bryan Breckenridge, Legal Counsel; Bill Donatelli, QHR; Jeff Hill, QHR RVP; Noah Jones, NDM Reporter; Russ Warren, KNEM/KNMO

Topic	Discussion	Action & Follow-Up	
Call to Order	Mr. Russ called the meeting to order at 5:47 p.m. and welcomed Jeff Hill, our new QHR RVP.	No conflicts of interest were disclosed.	
Celebration	<ul style="list-style-type: none"> • Mr. Farran stated that he is still hearing good things about the Emergency Department. Discussed front desk roles and customer service; Mrs. Bush stated that she met with the new supervisor and they have a plan in place. • Mr. Russ shared a recent experience with a family dealing with end-of-life, was impressed with how Dr. Crymes handled the difficult situation. • Mr. Russ announced that our three Board reappointments were approved by the City Council. • Mr. Leeper stated that this is his fifteenth board meeting, and he recognized the Operations Team, stating that he appreciates the opportunity to work with them and they are gelling as a team nicely. • Mr. Russ noted the Shining Star nominations for the month, encouraging that staff are recognized. 	Informational.	
Approval of Minutes & Reports	<p><i>Reports and minutes of the following meetings were provided in the packet for review:</i></p> <ul style="list-style-type: none"> • Finance Committee – August 24, 2015 • Board of Directors – August 25, 2015 • Patient Satisfaction Dashboards 	The minutes and reports were approved upon a motion made by Bob Beaver and a second by Delton Fast.	
Board Education	<p><i>Emailed prior to meeting:</i></p> <ul style="list-style-type: none"> a. “Sebelius Chimes in on Medicaid Expansion Debates in Kansas, Missouri,” <i>LJWorld.com</i>, October 7, 2015. b. “A Rundown on Cadillac Tax,” <i>Quorum Board Minutes</i>, October 2015. <ul style="list-style-type: none"> i. Opioid Overdoes on the Rise in Rural, NRHA Rural Roads, Fall 2015. c. “Treating Drug Overdoses – In Your Community,” <i>QHR QView</i>, October 2015. <p>Mr. Russ shared from his recent attendance at the QHR Trustee Conference, stated that NRMCM has a great Operations Team to manage, and the Board needs to look at the future of healthcare. QHR does a really good job painting a picture, encouraged board members to attend as a group once a year, as there is value in discussing challenging issues, helps to make good decisions.</p>	<p><i>Provided in packet:</i></p> <ul style="list-style-type: none"> d. “Medicare Spend per Beneficiary,” <i>HealthLeaders Media Fact File</i>, October 2015. e. “Medicare Shared Savings Trio Shares Keys to Success,” Christopher Cheney, <i>HealthLeaders Media</i>, October 12, 2015. 	Informational.

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Administrative Reports	<p><u>CEO Report</u> – Mr. Leeper provided the following highlights:</p> <ul style="list-style-type: none"> • Finalized the employee health insurance plan design. The Wallstreet Group presented last month, helped us choose most cost effective options. Managing to offer a benefit plan with only \$5 per month increase to employees. • New Primary Care Clinic up and running, issues with connectivity to be resolved later this week. About 100 patients seen to date. Application for RHC certification survey has been received, expect in the next couple months. Dr. George Hubbell, Gynecologist, has been well-received, seems to be fitting in well; Mr. Vokoun added that he has already scheduled some surgeries. • ICD-10 kick-off has gone smoother than anticipated, already receiving payments. May not be as much of an impact to cash as expected. • Finance Committee asked to add Month-to-Date on stats provided in CEO Weekly Report; provided update. • Physician recruitment continues to be a challenge. Thanked Dr. Jennifer Conley and David Harms for visiting Cox Family Medicine Residency Program. Joined them in Joplin for Freeman Internal Medicine Residency Program, where they have decreased the number of residents due to budget constraints. Discussed the intent to recruit our own Hospitalist. Currently recruiting for Primary Care and Psychiatry; cannot believe the increasing cost of salary; discussed loan repayment, limited governmental assistance. Demo for telepsychiatry vendor; looking into this as an option. • 340B program being curtailed by pharmaceutical lobbyists, savings at risk. Sent letters to representatives to show support of program. Encouraged board members to send letters. Discussed partnerships with local pharmacies. 	<p>Informational.</p>
	<p><u>QHR Report</u> – Mr. Bill Donatelli & Mr. Jeff Hill were present. Mr. Hill gave a brief background of his experience. Mr. Donatelli stated that QHR will be participating in the NRACO as financial advisors, meeting in December. Webinar coming up on 340B regulations, big issue especially for small hospitals.</p>	<p>None.</p>
Financial Reports	<p><u>CFO Report</u> – Mr. Harbor provided the following highlights for period ending September 30, 2015:</p> <ul style="list-style-type: none"> • Audit is winding down, evaluation of LAGERS is still outstanding. Received confirmation that bond days will stay over 70, and bottom line will improve by \$350k due to third party settlement receivables. AR adequately reserved for, staying very conservative. • Potential bond refinancing opportunity; will hold special Finance Committee meeting next month. • New waiver in place for patients who choose not to file insurance to be eligible for Self Pay and Paid in Full discounts. Will forward waiver to Legal Counsel for review. Plan to market discounts to community to gain business. Mr. Leeper added that we have compared our prices to surrounding hospitals, will reach out to larger facilities and surgery centers to expand the comparison, then review our charges to be competitive. Want to convey positively in media, good opportunity to roll-out with CT & Mammo upgrades early next year. • Clean claim rate has improved to 70%, on track to reach target of 85% by end of year, 95% eventually. Discussed resolution to some issues, still working hard and staying on top of SRs with 	<p>The financial reports were approved upon a motion made by Bob Beaver and a second by Jenise Burch.</p>

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Financial Reports (cont.)	<p>Cerner.</p> <ul style="list-style-type: none"> • September was not a good month, inpatient volumes were very low. 20% fewer admissions from last year, revenues 17% lower; have kept costs down even with pay increases. Volumes have improved in October. Loss of (\$375,367); (\$683,053) YTD on a budget of (\$521,660). • Cash increased, bond days at 61. • Net AR decreased to 54. • Provided updated Financial Improvement Plan, shows anticipated improvements for next nine months to result in cash to improve to 81 bond days. Good picture of where we are headed. • Discussed successes with point of service collections and denial management. • Attesting for Meaningful Use in January, expect \$550k payment. 	<p>The financial reports were approved upon a motion made by Bob Beaver and a second by Jenise Burch.</p>
	<p><i>Approval Items:</i> summary provided in the packet:</p> <ol style="list-style-type: none"> 1. Tips for Cryo Surgical System for NowCare Clinic 2. Cryo Surgical System for Primary Care Clinic 3. Cast Saw w/ Extractor for Professional Practice Clinic 	<p>Informational, no action taken. Items approved by Finance Committee.</p>
Board Committee Reports	<ul style="list-style-type: none"> • Workforce Committee – Mrs. Brockmeyer reported that we identified cost savings of \$135k for the calendar year. Increasing premiums by \$5 per month. Still steering employees to utilize NRMC services when appropriate, adding tier for Freeman hospital for tertiary services at higher % discount. No longer extending coverage to spouses who are eligible for coverage through their employer. Mrs. Brockmeyer stated that there is a local HR group that talks openly about company benefits, others in community have same spousal coverage policy. Mr. Russ thanked the team for their hard work, good to see work done in Committee. 	<p>See page 4.</p>
Board Governance	<ul style="list-style-type: none"> • QHR Performance Committee – Mr. Russ stated that Brad, Bob, and Larry have volunteered to serve on the committee. He has sent communication to Mr. Sneed and spoke to or QHR representatives. He stated that he feels like the QHR contract provides for quarterly and annual updates. Bill Donatelli stated that QHR has some samples they can provide. 	<p>As needed.</p>
New Business	<ul style="list-style-type: none"> • Mr. Leeper shared that he is collaborating with City of Nevada, Nevada R5 Schools and the Osage Prairie YMCA on an opportunity for the State Hospital property. He indicated that NRMC's interest lies in LTC expansion; other local entities have interest for various projects as well. State may provide some funding for demolition. Mr. Russ stated that the community collaboration is positive. Mr. Leeper stated that the City would take the lead and the City Manager is on board and supportive. 	<p>Informational.</p>

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Adjournment	The meeting was adjourned at 6:35 p.m. upon a motion to move into Executive Session in accordance with RSMo (1994) Section 610.021 Subparagraph (1), (3), (12), and (13) made by Bob Beaver and a second by Jenise Burch. Results of a Roll Call vote are as follows:	<table style="width: 100%; border: none;"> <tr><td>Bob Beaver</td><td>Yea</td></tr> <tr><td>Larry Bledsoe</td><td>Absent</td></tr> <tr><td>Jenise Burch</td><td>Yea</td></tr> <tr><td>Brad Copeland</td><td>Yea</td></tr> <tr><td>Bill Denman</td><td>Absent</td></tr> <tr><td>Mike Farran</td><td>Yea</td></tr> <tr><td>Delton Fast</td><td>Yea</td></tr> <tr><td>Sherwin Parungao</td><td>Yea</td></tr> <tr><td>Steve Russ</td><td>Yea</td></tr> </table>	Bob Beaver	Yea	Larry Bledsoe	Absent	Jenise Burch	Yea	Brad Copeland	Yea	Bill Denman	Absent	Mike Farran	Yea	Delton Fast	Yea	Sherwin Parungao	Yea	Steve Russ	Yea
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Call to Order	The open meeting was re-opened at 7:39 p.m. in order to approve the Workforce Committee recommendations.																			
Board Committee Reports	The Workforce Committee recommendations related to employee benefits were reported earlier in the open meeting. The full Board determined that a vote was needed to ratify the Committee work and recommendations.	The Workforce Committee recommendations for employee benefits were approved upon a motion made by Bob Beaver and a second by Jenise Burch.																		
Adjournment	The meeting was adjourned at 7:40 p.m.																			

Respectfully submitted,
Mandi Jordan, Executive Assistant