

Nevada Regional Medical Center
BOARD OF DIRECTORS
November 24, 2015

Members Present: Steve Russ, Larry Bledsoe, Bob Beaver, Mike Farran, Delton Fast, Dr. Sean Gravely (arrived 6:40pm), Kevin Leeper

Members Absent: Jenise Burch, Brad Copeland, Bill Denman, Dr. Sherwin Parungao

Others Present (Internal): Cory Vokoun, CNO; Holly Bush; CQO; Heather Brockmeyer, HRAO; Steve Branstetter, LTCAO; Dana White, Controller; Mandi Jordan, EA

Others Present (External): Bryan Breckenridge, Legal Counsel; Jeff Hill, QHR RVP; Noah Jones, NDM Reporter; Russ Warren, KNEM/KNMO

Topic	Discussion	Action & Follow-Up	
Call to Order	Mr. Russ called the meeting to order at 5:47 p.m.	No conflicts of interest were disclosed.	
Celebration	<ul style="list-style-type: none"> • Mr. Leeper reported that Lab had successful CAP survey, which is done every two years. Surveyors were very complimentary of the department and staff. This is a very busy service. • BHU module went live, has been somewhat uneventful. Discussed this as a unique service. Mr. Leeper discussed locums coverage, potential for perm placement. 	Informational.	
Approval of Minutes & Reports	<p><i>Reports and minutes of the following meetings were provided in the packet for review:</i></p> <ul style="list-style-type: none"> • Finance Committee – October 26, 2015 • Board of Directors – October 27, 2015 • Physician Relations Committee – November 16, 2015 • Special Finance Committee – November 18, 2015 • Patient Satisfaction Dashboards 	The minutes and reports were approved upon a motion made by Bob Beaver and a second by Mike Farran.	
Board Education	<p><i>Emailed prior to meeting:</i></p> <ul style="list-style-type: none"> a. “Identifying Market & Network Opportunities for Population Health Management,” <i>HFMA</i>, October 2015. b. “Population Health Poses Unique Challenges in Rural Areas,” <i>HealthLeaders Media</i>, October 2015. c. “The New Way Physicians Will Be Paid,” <i>Quorum Board Minutes</i>, November 2015. d. “Insured Patients Skipping Out On Care,” <i>QHR QView</i>, November 2015. <p>Mr. Russ shared his thoughts following up from QHR trustee conference he recently attended related to ways to increase Board engagement in education. Board members are provided with a lot of information, need to understand it and apply it to NRMC. Want Board members to take education seriously, in a meaningful way. Will determine how we can meet and discuss information.</p>	<p><i>Provided in packet:</i></p> <ul style="list-style-type: none"> e. “Inpatient Safety and Adverse Outcomes: The Consequences for Patients and Hospitals,” <i>HealthLeaders Media Fact File</i>, November 2015. f. “Buyer Beware: A Mammogram’s Price Can Vary By Nearly \$1,000, Study Finds,” <i>Kaiser Health News</i>, October 2015. 	Informational.

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Administrative Reports	<p><u>CEO Report</u> – Mr. Leeper provided the following highlights:</p> <ul style="list-style-type: none"> • Following up to Strategic Planning and QHR's presentation on tertiary alignment. Visited Cedar County Memorial this morning, nice hospital. Getting to know area hospitals and physician practices. Share challenges with physician recruitment, inpatient coverage, service growth. Looking for ways to partner, share resources. • Discussed 3 year strategic plan, annual business plan, quarterly updates – moving forward, will report progress to Board. • QHR Monthly Operating Review is a routine monthly call held with QHR to review operations, will start sending report to Board – includes physician issues, service growth, ICD-10, Meaningful Use, financials, ACO, IT issues. • Provided update on Self Pay discount and waiver, hit some barriers, revisiting to ensure that we are within legal parameters. Feel that the intent is in the best interest of our patients. Will roll-out to Self Pay immediately; hopefully after legal review, to patients who wish to waive filing of insurance. Discussed price comparison, publish prices for highly utilized procedures to help patient consumers shop for their care. Explained complex chargemaster, cost report, and managed care allowed amount that is reimbursed. Discussed MHA Price and Quality Transparency initiative. Will market aggressively in order to keep more business local. • Pleased with new specialty docs – Dr. Hubbell, GYN; Dr. Tonkovic-Capin, Derm; Dr. Tawil, Urol. Receiving positive feedback from patients and staff 	<p>Informational.</p>
	<p><u>Quarterly CNO Report</u> – Mr. Vokoun discussed nursing vacancies, challenges related to recruiting and retaining nursing staff. Attend quarterly advisory council meetings. Focusing on students, most being recruited before they graduate. Thinking outside the box to attract staff to NRMC. Expect ongoing shortage with baby boomer generation. Serve as instructor site, focus on positive interactions.</p>	<p>Informational.</p>
	<p><u>Quarterly Compliance Report</u> – Mrs. Bush provided the following highlights:</p> <ul style="list-style-type: none"> • OIG work plan • 340B audits • No hotline reports or investigations • Successful Lab survey • EMTALA team reviews and evaluates BHU & ED transfers. • Internal HIPAA investigation, no breaches found. • Cerner inadvertent disclosure notification; discussed issues with shared domain. Mr. Bledsoe asked about safeguards; Mrs. Bush explained reports available that shows who has accessed records. Will look into more. • Follow-up to QHR compliance assessment due by end of year. 	<p>The compliance calendar was approved upon a motion made by Bob Beaver and a second by Larry Bledsoe.</p>
	<p><u>QHR Report</u> –Mr. Jeff Hill encouraged members to participate in QHR education. Hot topics include population health and reimbursement changes.</p>	<p>Informational.</p>

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Financial Reports	<p><u>CFO Report</u> – Mr. Harbor provided the following highlights for period ending October 31, 2015:</p> <ul style="list-style-type: none"> • May have seen turning point, volumes have improved, significant improvement from a year ago. • Revenues are up so far in November, may slow due to holiday. • Cash dropped due to three payrolls in the month. • AR increased, partly because of higher revenues, partly because of ICD-10 slowing billing and collecting process. • Salaries as % of net revenue at 39%, very good. • Supplies at 9.3% of net revenue, very strong. • Mr. Bledsoe added that we will receive Meaningful Use payment in early 2016. • Mr. Leeper inquired about Fixed Assets; Dana to add descriptions. 	The financial reports and work comp coverage renewal was approved upon a motion made by Bob Beaver and a second by Larry Bledsoe.
	<p><u>Approval Items:</u> summary provided in the packet:</p> <ol style="list-style-type: none"> 1. Work Comp Coverage Renewal – Mr. Harbor corrected quote, expected cost is \$224,841. This includes LTC \$40k. Under budget and previous year. <ul style="list-style-type: none"> • Mr. Bledsoe reported that mid-year review has been tabled until after audit report and QHR FOR results. 	
	<p><u>FY15 Audit Update</u> – Mr. Harbor reported that final numbers were sent to auditors this week, will report in mid-December. Expect positive audit. Will have to hold special meeting. Mr. Leeper discussed bond covenants require audit within 150 days of year end, will surpass.</p>	Special meeting scheduled December 15 th 5:30pm
Board Committee Reports	<ul style="list-style-type: none"> • Physician Relations Committee – Mr. Russ reported that Dr. Crymes attended as guest physicians; Mr. Leeper discussed Freeman resident Hospitalist coverage. No major concerns with program. 	Informational.
	<ul style="list-style-type: none"> • Quality Committee – Mrs. Bush provided a handout and discussed strategic quality initiatives: <ul style="list-style-type: none"> ○ Focus on falls, readmission, immunizations, ○ Signed up for HEN 2.0 ○ Patient experience team focusing on Lobby, Admissions, 2nd Floor Clinics, privacy issues. ○ Rolled out CGCAHPS for provider clinics. ○ Inpatient HCAHPS shows improved performance. Dr. Crymes has shown interest in doing more with quality and core measures efforts. ○ Patient flu vaccination rate currently at 98.3%, near target of 98.5%. Discussed new software and data and report capabilities. ○ Airway safety preparedness – bringing forward request for equipment. ○ Value-Based Purchasing – notified from CMS that while our results were very good, our data numbers were low so our scores were “smoothed” into a national average, resulting in a reduction. Would like to appeal, but would take CMS regulation change; have 	Informational.

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Board Committee Reports (cont.)	<p>forwarded information to MHA and NRACO leadership who sit in MedPac. Cost \$40-50k to NRMC.</p> <ul style="list-style-type: none"> ○ Facility safety report attached. 																			
Board Governance	<ul style="list-style-type: none"> • QHR Performance Committee – Mr. Bledsoe reported that Committee is recommending Kevin report to Board of work done by QHR (conference calls, resources, etc.). Mr. Russ added that Jeff Hill will be working with Kevin on strategic plan, annual business plan, and quarterly reports. 	As needed.																		
Adjournment	<p>The meeting was adjourned at 7:11 p.m. upon a motion to move into Executive Session in accordance with RSMo (1994) Section 610.021 Subparagraph (1), (3), (13), and (17) made by Bob Beaver and a second by Larry Bledsoe. Results of a Roll Call vote are as follows:</p>	<table style="width: 100%; border: none;"> <tr><td>Bob Beaver</td><td>Yea</td></tr> <tr><td>Larry Bledsoe</td><td>Yea</td></tr> <tr><td>Jenise Burch</td><td>Absent</td></tr> <tr><td>Brad Copeland</td><td>Absent</td></tr> <tr><td>Bill Denman</td><td>Absent</td></tr> <tr><td>Mike Farran</td><td>Yea</td></tr> <tr><td>Delton Fast</td><td>Yea</td></tr> <tr><td>Sherwin Parungao</td><td>Absent</td></tr> <tr><td>Steve Russ</td><td>Yea</td></tr> </table>	Bob Beaver	Yea	Larry Bledsoe	Yea	Jenise Burch	Absent	Brad Copeland	Absent	Bill Denman	Absent	Mike Farran	Yea	Delton Fast	Yea	Sherwin Parungao	Absent	Steve Russ	Yea
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Respectfully submitted,
Mandi Jordan, Executive Assistant