

Nevada Regional Medical Center  
**BOARD OF DIRECTORS**  
**January 28, 2020**

**Members Present:** Steve Russ, Bob Beaver, Kelly Ast, Ron Chandler, Dana Ellis, Delton Fast, Candice Moore, Wayne Reinert, Kendall Vickers, Steve Branstetter

**Members Absent:** Dr. A. Turner

**Others Present (Internal):** Holly Bush, CQO; Tara Garrett, CCA; Dana White, Controller; Jessica Collier, HRAO; Jennifer Eaton, EA

**Others Present (External):** Bryan Breckenridge, Legal; Steve Graddy, Freeman; Paula Baker, Freeman; Liz Syer, Freeman; Sarah Haney, NDMail; Kristie Modlin, City Treasurer; Mark Mitchell, Interim City Manager

Topic	Discussion	Action & Follow-Up
<b>Call to Order</b>	Mr. Russ called the meeting to order at 5:30 p.m. and noted that a quorum was present. No conflicts of interest were disclosed.	
<b>Patient Discussion</b>	Melissa Earll, resident, came to address the board regarding concerns with hearing impaired patients and ADA guidelines. Noted 4 instances over a period of ten years that she feels she was “expected” to hear. Feels staff have not been given appropriate training to address such patients. Would like to see further education/training to staff to address these needs.	Started 5:30 Ended 5:38
<b>Sales Tax Update</b>	Mark Mitchell, Interim City Manager & Kristie Modlin, City Treasurer would like to start a dialogue regarding the Sales Tax issue. They noted that the paperwork was submitted to Dept. of Revenue 1/2/20; received receipt on 1/7/20. Estimates tax will be effective in April; revenue to start in May. City Council has taken a position to move forward. Mr. Mitchell noted the City was awarded a dispensary license for medical marijuana; will share income estimates once they know more. Exploring use tax to be on ballot later this year. Mr. Chandler inquired about insurance recovery options. Mr. Mitchell noted they have a \$100k performance bond; were unable to recoup any funds from this according to city legal team. Mr. Vickers asked if staff members are being held accountable. It was noted the City Council explored, but since multiple hands were involved, no disciplinary action taken. Mr. Reinert asked if steps were put in place (ex. Job description) to ensure corrective action in the future. Mr. Mitchell noted there was no malicious intent involved. An investigation among the Council did take place. Mr. Vickers noted it is a cash flow issue for NRMC currently & unfortunate it happened. It was inquired as to whom the communication leader with Mr. Sneed is now that Mr. Kehrman is gone? Mr. Mitchell will investigate & get back to us. Mr. Fast asked if the City had any additional funds in their budget to alleviate for the next couple months. It was noted that no, they do not.	Started 5:39 Ended 5:57
<b>Celebration of Good Things</b>	<ul style="list-style-type: none"> <li>• Chiefs going to Superbowl!</li> <li>• Mr. Russ recognized the Shining Stars for the month.</li> </ul>	Informational.
<b>Approval of Minutes</b>	<p><i>Reports and minutes of the following meetings were provided in the packet for review:</i></p> <ul style="list-style-type: none"> <li>• Finance Committee – November 26, 2019</li> <li>• Board of Directors – November 26, 2019</li> </ul>	Approved as written upon a motion made by Bob Beaver and a second by Delton Fast.
<b>Board Education</b>	<p><i>Provided in packet:</i></p> <ul style="list-style-type: none"> <li>• An Update on Medicaid Payment Reform. MHA has considerable influence on MO HealthNet on this strategy. Medicaid spend will be on the November ballot. This will be a major issue. Ms. Baker noted Gov. Parson will respect the vote of the people. HIDI data can be used to evaluate strategic planning initiatives, etc.</li> </ul>	Informational.

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<b>Organizational Chart Updates</b>	Updates to Chief of Staff & Interim Rural Health Clinic Director.	The Org Chart updates were approved upon a motion made by Bob Beaver and second by Wayne Reinert.
<b>Administrative Reports</b>	<p><u>CEO Report</u> – Mr. Branstetter provided the following highlights from the report:</p> <ul style="list-style-type: none"> <li>• Have informed staff to keep working forward despite sales tax issue.</li> <li>• Dr. Fox started 1/16. A lot of prep work went into place prior to his arrival. Have utilized a lot of manpower to get him up to speed.</li> <li>• 3 months of profitable financials. Financials have been stabilizing.</li> <li>• 308 deliveries in 2019. This will be recognized &amp; celebrated.</li> <li>• Pharmacy project started this week. \$350k project payable as portions are completed.</li> <li>• Rural Health Clinic settlement \$230k; hope to see soon.</li> <li>• Dr. Lovinger is now retired. Is working some with Bates Co hospital.</li> <li>• Surgeon candidate visits recently.</li> <li>• Ms. Baker congratulated Mr. Branstetter on job well done.</li> </ul>	
<b>Patient Satisfaction &amp; Compliance</b>	<p><u>Mrs. Bush provide the following updates:</u></p> <ul style="list-style-type: none"> <li>• Follow-up from November discussion.</li> <li>• Utilize “top box” scoring methodology. Press Ganey is our vendor.</li> <li>• Reviewed quarterly scores for several patient care areas.</li> <li>• Will start addressing certain lower scoring areas in the next several months.</li> <li>• These surveys are part of our value-based purchasing for Medicare reimbursement.</li> </ul>	Informational.
<b>FY20 Compliance Workplan</b>	<p><u>Mrs. Bush shared the following:</u></p> <ul style="list-style-type: none"> <li>• No major changes from last year. Ensures appropriate “checks” are in place.</li> </ul>	The Compliance Workplan was approved upon a motion made by Bob Beaver and second by Dana White.
<b>Financial Reports</b>	<p><u>CFO Report</u> – Ms. White provided the following highlights:</p> <ul style="list-style-type: none"> <li>• November – 3<sup>rd</sup> month in row for positive income.</li> <li>• Billed charges over budget.</li> <li>• December – loss \$20k. Billed charges less than budget, but over prior year.</li> <li>• Inpatient volumes still under budget. July '18 – current volumes from Ft. Scott area have increased since Mercy closure.</li> <li>• Outpatient volumes have seen an increase.</li> <li>• Cash collections 110%; AR decreased for December. Do expect to see an increase until revenues start coming for Dr. Fox.</li> <li>• Days cash on hand: 13.6.</li> <li>• Will send out cash flow. Cash will be tight over next couple months.</li> </ul>	The financial report was approved upon a motion made by Bob Beaver and a second by Wayne Reinert.

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	<ul style="list-style-type: none"> <li>• Estimated sales tax loss of \$190k.</li> <li>• Grants: CORH – rural health assistance through education, technology, etc. One of 5 hospitals to receive the level we did. 1<sup>st</sup> onsite visit Feb 6<sup>th</sup> &amp; 7<sup>th</sup>. <ul style="list-style-type: none"> <li>- Timken (Ft. Scott): requested assistance for funding of Endoscope Washer. \$45k</li> </ul> </li> </ul>																			
<b>Approval Items</b>	<p><b>1. MHA &amp; HIDI Dues: \$43,242</b> Annual renewal.</p> <p><b>2. Cerner Care Select: \$50,284 (52 mo)</b> Acceptable Use Criteria software for Diagnostic Imaging. Mandated by CMS.</p>	The approval items were approved upon a motion made by Bob Beaver and second by Candice Moore.																		
<b>Board Cmte Reports</b>	None.																			
<b>Board Governance</b>	Board members need to sign and return Confidentiality & Conflict of Interest forms.																			
<b>Open Discussion</b>	None.																			
<b>Adjournment</b>	The meeting was adjourned at 6:45 p.m. upon a motion to move into Executive Session in accordance with RSMo (1994) Section 610.021 Subparagraphs (1), (3), and (13) made by Bob Beaver and a second by Wayne Reinert. Results of a Roll Call vote are as follows:	<table style="width: 100%; border: none;"> <tr><td>Kelly Ast</td><td style="text-align: right;">Yea</td></tr> <tr><td>Bob Beaver</td><td style="text-align: right;">Yea</td></tr> <tr><td>Ron Chandler</td><td style="text-align: right;">Yea</td></tr> <tr><td>Dana Ellis</td><td style="text-align: right;">Yea</td></tr> <tr><td>Delton Fast</td><td style="text-align: right;">Yea</td></tr> <tr><td>Candice Moore</td><td style="text-align: right;">Yea</td></tr> <tr><td>Wayne Reinert</td><td style="text-align: right;">Yea</td></tr> <tr><td>Steve Russ</td><td style="text-align: right;">Yea</td></tr> <tr><td>Kendall Vickers</td><td style="text-align: right;">Yea</td></tr> </table>	Kelly Ast	Yea	Bob Beaver	Yea	Ron Chandler	Yea	Dana Ellis	Yea	Delton Fast	Yea	Candice Moore	Yea	Wayne Reinert	Yea	Steve Russ	Yea	Kendall Vickers	Yea
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Respectfully submitted, Jennifer Eaton, Executive Assistant